Government of India  
Ministry of Railways  
Railway Board  
3rd Floor, Health Directorate  
Supreme Court Metro Station Building

No. 2020/H-1/7/1  
New Delhi, dated 19.03.2020

General Managers,  
All Indian Railways/PU’s including RDSO & NAIR.

Sub: - Association of voluntary organizations/ Civil Defence/ Welfare  
odies in supplementing human resources requirements for  
controlling COVID-19 spread.

Due to expected increase in COVID-19 cases, the man-power of  
Railway Hospitals may not be sufficient to meet the requirement of additional  
man-power for patient care.

Volunteers of Organizations such as St. John’s Ambulance, Territorial  
Army, Civil Defence, Scout & Guide, NCC/NSS etc. should be used for  
musterings their human resources to be associated with the Railways for  
meeting additional human resources requirements to meet the challenge of  
COVID-19.

Vide the Board’s office letter No. 2020/H-1/7/1, dated 17.03.2020 &  
19.03.2020 one ADRM of Divisional Railways and one senior officer of  
PU’s/RDSO/NAIR has been nominated as nodal officer. They should ensure  
proper coordination with these agencies.

This has the approval of Board (MS).

K. Sridhar  
(ED/Health (G))
Railway Board.

Copy to: PCMDs/PCMOs All Indian Railways/PU’s.